

Student BYOD Devices important message: Windows 10 is reaching end of life

Action is required for students with BYOD Windows 10 devices as Windows 10 will soon no longer be supported by Microsoft.

To ensure your student device security you should upgrade to Windows 11 as soon as possible.

Microsoft has announced that support for Windows 10 will end on 14 October 2025, meaning it will no longer receive critical security updates.

To stay protected and ensure optimal performance, it is strongly recommended that all students with BYOD Windows 10 devices follow Microsoft's instructions and upgrade to Windows 11 as soon as possible. There is no charge for this upgrade.

- We ask that all families with Student Windows 10 computers complete this process before 15 October 2025 so that students do not experience disruptions to their learning.
- Most newer devices will support Windows 11.
- If the device is too old, you may need to consider an alternative supported device (where possible).
- If you need assistance or have questions about upgrading, please reach out to the IT support team in our school.

Why this matters:

- Microsoft will **stop supporting Windows 10** from **15 October 2025**.
- Upgrading to Windows 11 ensures your child's device remains secure and supported.
- **Student Work Protection:** Staying current helps safeguard assignments, projects, and personal data.

[Ways to install Windows 11 - Microsoft Support](#)

[Upgrade to Windows 11: FAQ - Microsoft Support](#)

Read our FAQs for more support:

How do I check what version of Windows am I running?

- Select **Start > Settings > System**, then select **About**. You then see **Edition, Version**, and **OS Build** information.

What if my device can't upgrade?

If a Student's BYOD laptop is running **Windows 10** and **can't be upgraded to Windows 11** (usually due to older hardware), Microsoft is offering a **free security update program** to help keep the device safe for **one more year**.

The Windows 10 Extended Security Updates (ESU) program is designed to keep your current Windows 10 PC protected after support ends, helping you stay secure during the transition.

How to Join Microsoft's ESU Program

Microsoft has made it easy to enrol directly from the laptop:

- On eligible computers, a setup wizard will appear in **Settings > Windows Update**.
- There are **three ways to enrol**:
 1. **Free** – Sync your settings to the cloud using Windows Backup. You must be logged in as administrator and with a Microsoft account.
 2. **Free** – Use 1,000 Microsoft Rewards points.
 3. **Paid** – Buy a one-year license for **\$30 USD** (families cover this cost).

[Extended Security Updates \(ESU\) program for Windows 10 | Microsoft Learn](#)